Welcome & Suggestion Box -- Richelle welcomed students and briefly turned the meeting over to Thomas who talked about 3 recent issues brought up via the print suggestion box and online suggestion form. The first issue is that a student suggested putting coat hooks up around the computer lab on the 2nd floor and that the library is looking into this. No one has any comments re: coat hooks. The second issue is that we have gotten both positive and negative feedback about the new room reservation system. Thomas asks the group how they feel about the new online reservation system. Most people seem to like it but they find the need to confirm the room via email to be annoying. One student mentions that she likes the convenience of being able to reserve online with a group in advance. The third issue that was received via the suggestion box/form was from a student who pointed out that most of the plugs located on the actual tables in the library do not appear to be live. Thomas let everyone know that this issue had been resolved.

Computer Monitors/Concerns within the library – One of the students mentioned that they are having issues with the monitors on the 1st floor not working and that they haven’t been working properly in about a month. Scott says that unfortunately people have been taking the hardware used to hook up the laptops to the monitors so IT now intends to put cords out for students to use instead. Another student mentions that study room 401 doesn’t lock—and also, that study room 110 is very cold. Kristi and Amish both inform the student that the door to 401 does now lock and was fixed the same day that they were alerted about the problem. Another students brings up that the lights in the study carrels and lights with the long light bulbs on 3rd floor tables stay on overnight and asks if this is something we can take care of at closing. While our student attendant at the desk is unable to leave the Service Desk, it is possible that we can try and have all the lights turned off in the morning. Again, from the suggestion box, a student suggests that we have more monitors in the library and someone explains that it is definitely going to be a space issue to add more of these. Another student asks about the library compiling a list of the items we keep at the Service desk such as ear plugs, ibuprofen, etc., suggests putting the list on our website which the library agrees they can do.

Stress Busters – Richelle asks the group for any suggestions. One student really liked the aromatherapy promotion the library used in the fall—she really liked the scent. Richelle asks for feedback about what people like that we already do as well. Another student responds that the added day of chair massages last semester was great.

Whiteboards in the study rooms – The library has added more whiteboards to the majority of the study rooms in the library. One of the students is appreciative and says that they’re really great, especially for the end of the semester when students are trying to get their thoughts together.

Law school updates – JD/Grad student interactions – A student suggested that mixing the LLMs into existing ELS “houses” would be really helpful.
Operations – healthy snacks etc – One of the SLAC students went to talk to the manager of et al and asked if they’d ever been spoken to about the snack issues—they never had and he wondered why no one has ever spoken to him before because the manager seemed very responsive.

Felicity says one of the biggest issues with revamping Miss Jean’s would be getting permits to move the location and update it so it’s very limited in what they can do with it now.

Amish updates the group that the new vendors (Bon Appetit, Sydexo) made final presentations and Sydexo would change Miss Jean’s completely—Bon Appetit had more of a store setup in place like the current state of Miss Jean’s. One of the challenges has been that a lot of the healthy products don’t sell. There are also limitations because we have an exclusive contract with coke on campus. The cutoff date is June 1st so the committees will have to make a decision soon and then they’ll award the dining contract for the next 10 years. Student suggests they should all get together and talk once the vendor is chosen. Finally, Amish announces that the SBA has interest in putting in ice machine on the 1st floor and it’s been approved.